

THE SYSCOM GROUP

Best System Integration Company for Business Competitiveness

2018.3.28



Disclaimer

The presentation and discussion contain certain forward-looking statements with respect to the results of operation, financial condition and current expectation.

The forward-looking statements are subject to known and unknown uncertainties and risks that could cause actual results to differ materially from those expressed or implied by such statements. Such risks and uncertainties include but are not limited to the impact of competitive products and pricing, timely project acceptance by our customers, timely introduction of new technologies, ability to ramp new needs into products, financial stability in end markets, and other risks that Syscom can not control.

The forward-looking statements in this release reflect the current belief of Syscom as of the date of this release and Syscom undertakes no obligation to update these forward-looking statements for events or circumstances that occur subsequent to such date.



Outline

- About Syscom
- Products & Services
- Business Achievements
- Outlooks



About Syscom

• Established: 1975.7.17

• **IPO**: 2001. 5.22

• **Employees**: 1,016 (Dec.2017)

• Business Scope:

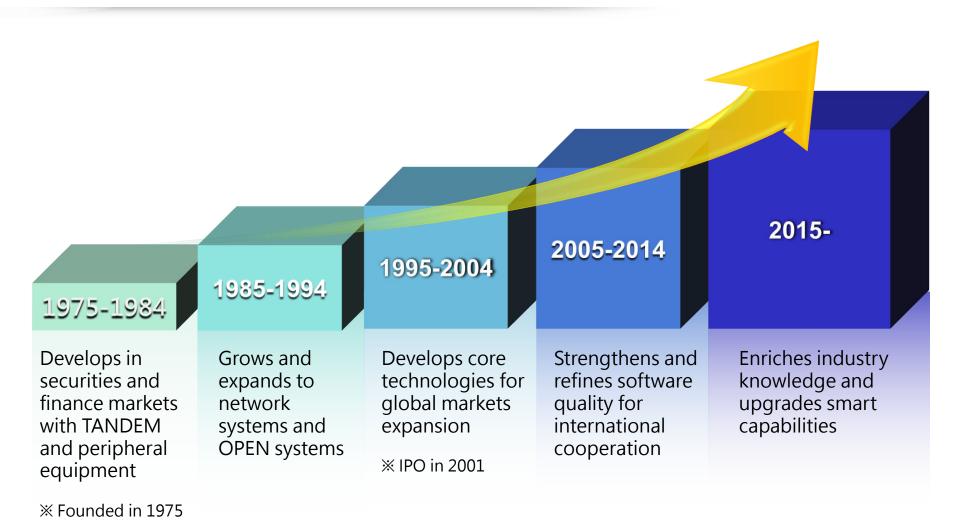


- IT Consulting & Training
- Software & Hardware Sales and Service
- E-Commerce & Information Security Services
- Network & Wireless Design & Construction
- Customer Domains: Financial \ Telecom \ Public
 Sector/Defense \ Healthcare \ Manufacturing

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Milestones





Achievements and Awards

- SYSCOM's robot Ayuda awarded "System Integration Export Award" by Taiwan Smart City Solution Alliance (2018)
- SYSCOM's robot Ayuda Wins "2017 Cloud IOT Innovation Champion Award" with its smart robot platform (2017)
- Passes the appraisal of "CMMI-Dev v1.3 Maturity Level 3" (2017)
- Passes the certification of "ISO/IEC 27001:2013" and "CIS 27001:2014" (2017)
- "Dedicated Enterprise Cloud Hosting Services - Pracla" Given "2016 Cloud Service Award" by Industrial Development Bureau, Ministry of Economic Affairs (2016)
- "Open Enterprise Cloud Hosting Services -OpenStack Pracla" Honored with "2016 Cloud Award" (2016)
- Awarded with "System Integration Export Award" by Taiwan Smart City Solution Alliance (2016)
- Passes the certification of "PIMS BS 10012: 2009" (2016)



- Wins the 2nd annual Taiwan Mittelstand Award (2014)
- Wins the first place in "Cloud Innovation Competition" held by Cloud Computing Association in Taiwan (2014)
- Enterprise-wide deployment of PIMS and PIMS BS10012:2009 certification(2012)
- Passes the appraisal of "CMMI-DEV v1.2 Maturity Level 5" (2011)
- The first Taiwanese company passed the appraisal of "CMMI Maturity Level 5" (2006)
- Passes the certification of "ISO/ICE 27001:2005" (2006)
- Passes the certification of "ISO 9001:2000" (2003) and "ISO 9001:1994" (2000)
- IPO in 2001



Partners Awards

BMC

Tier-1 Partner in Taiwan with comprehensive technical support capabilities

CISCO

- Gold Partner for 18 years running (1998-2017)
- Has the largest number of CCIE in Taiwan
- Honored with the first place of the Barbarian Award in the first annual (2012)
- The first CISCO dealer in Taiwan (1997)

Fortinet

- Platinum Partner
- Has the largest number of NSE4 certified engineers in Taiwan
- The sales champion dealer in Asia Pacific region

Hewlett Packard Enterprise

- Platinum Level Partner(2017)
- The first "Partner Support Program" certified dealer in Taiwan (2012) ***only three in Taiwan
- Partner Rrady Service Partner
- The only Tandem mainframe dealer given the HPE Security Partner Award

Imperva

- Best Dealer Award in Taiwan
- The only dealer having Imperva DAM and WAF technical certificates (2012)

Microsoft

- Microsoft Licensing Solution Partner (MLSP)
- Given the Country Award of The Year (2012/2013)
- Honored with Advanced Infrastructure Award (2004)

NetApp

- Gold Partner
- Awarded NetApp HCI Best Sales Partner (2018)

Palo Alto Networks

- Gold Partner
- Has many security technical consultants
- Has the top level Palo Alto technical certificate

Radware

Best Partner Award

TrendMicro

TrendMicro Global Elite Partner

VMware

- Solution Provider Premier Partner
- Has 25 VCP certificates for strong technical support



Professional Certifications & Expertise

Quality Assurance Certifications

CMMI Level 5 ISO 9001 \ ISO 9002 ISO 27001(BS7799) \ PIMS10012, and more

Industry Standard Certifications

Over 300 certified engineer in HL7, satellite control (government, space, financial, telecom, and more)

Product Certified Engineers

Cisco CCIE, CCDA, CCDP, CCNA, CCNP, DCUCD, Cisco VPN Security;

HP ASE, Master ASE;

Microsoft MCITP, MCTS, MCSE; MCSA;

VMware VCP, VTSP;

EMC EAS, EASE;

TrendMicro TCSE;

Fortinet FCNSA, FCNSP;

RedHat; IBM, and more



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Unified Smart Platform-SYSCOM ABC

Focused on Global IT Trends

Mobile Mixed Platform

 Police Cloud \ EPA Cloud

Apps
 Development
 & Backend
 System
 Integration

EVERYTHING SMART

Apps

Big Data

oud

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Cloud Application & Service

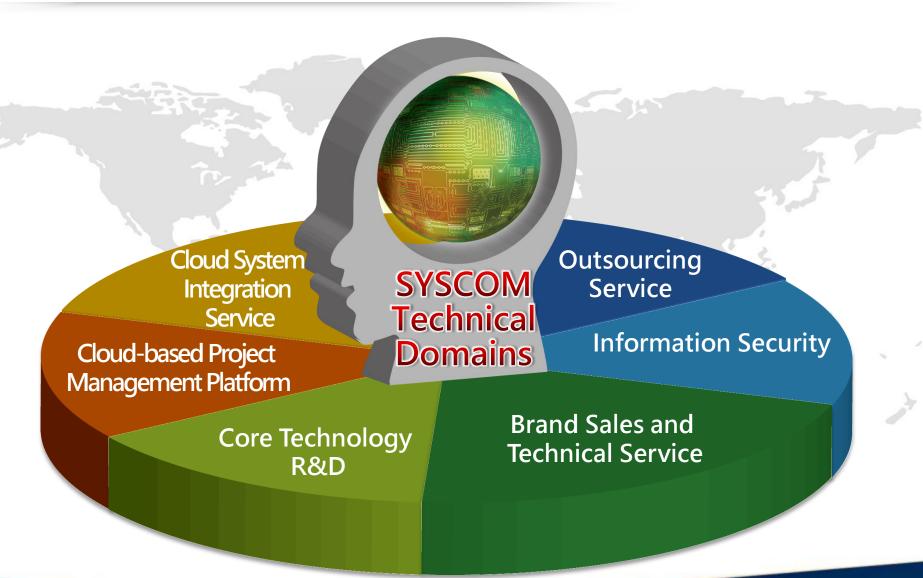
- Cloud-based
 Productivity Control
 System
- Provide Cloud Data warehouse for large Japanese shopping center

Big Data Analysis Service

 Helping Police with criminal cases

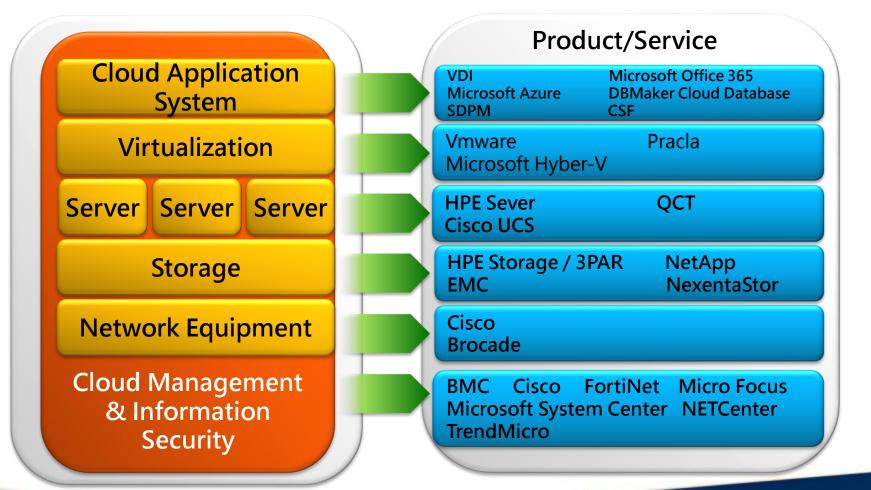


Technical Domains



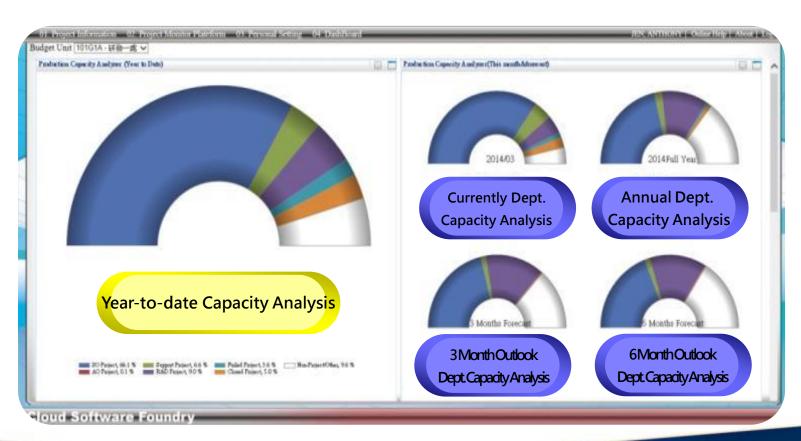
Cloud System Integration Service

Technical evaluation, Service planning, Application design, Service Platform Deployment, System Test & Tuning

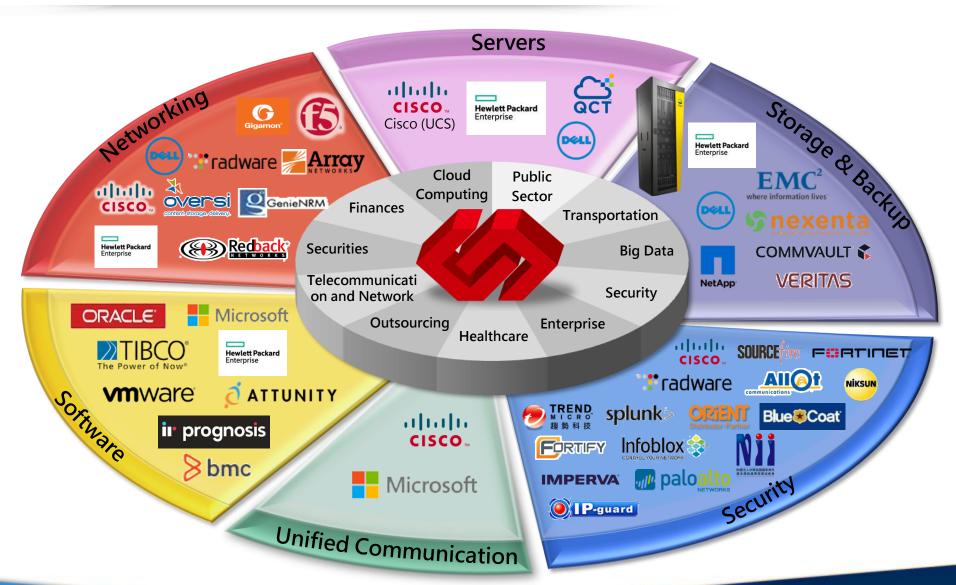


Cloud-based Project Management Tool

Capacity utilization applied to software development includes: definition, quantification, optimization to control software development quality and efficiency



Brand Sales and Service





Service-based Robot, Ayuda

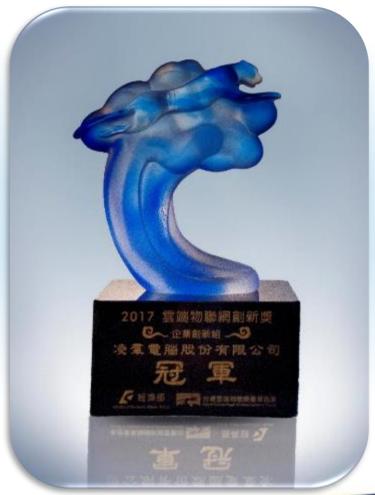
- Ayuda is completely MIT, using mobile robot platforms, robot components, voice recognition, voice chat communications, automatic maps and navigation learning, video conferencing, and provides many more functions which integrate with legacy systems.
- Domains:
 Financial \ Public Sector \ Healthcare \ Education





2017 Cloud IOT Innovation Champion Award







2018 System Integration Export Award





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Business Achievements - Finance

- Banking, Securities, Futures, Insurance Core Business Systems
- Payment System
- Wealth Management
- Risk Control & Management
- System Test & Performance Tuning
- Service-based Robot, Ayuda





Business Achievements - Telecom

- IP Core, Network Convergence, Network Access Planning & Construction
- Cloud Data Center Planning & Construction
- Cross-Brand Network Management System
- Integrated Network Management & Monitoring Platform
- Information Security Planning & Design
- Brand Sales & Maintenance Service



Business Achievements - Public Sector

- Cloud Services
 - Police Cloud \ EPA Cloud \ Food Safety Cloud....
- Service-based Robot, Ayuda
- Solutions for Smart City
 - Smart Transportation \ Smart Security \ Smart Power \ Smart Healthcare
- Human Resource & Payroll Management System
- Information System Outsourcing Services
- E-Government Planning, Construction & Maintenance Services

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 Information Security Architecture Consulting, Planning, and Construction Services



Business Achievements - Healthcare

- Hospital Information Systems (HIS)
- Dr. Rounds
- Mobile Nursing System
- Health Care System
- Women & Children Health
 Care Platform
- Service-based Robot, Ayuda





Business Achievements

BALANCE SHEET (Consolidated)

(Unit: NT\$ Thousand)

Item	December 31, 2017	%	December 31, 2016	0/0
Cash and cash equivalents	368,566	10%	465,372	14%
Notes and accounts receivable	1,424,212	39%	1,236,065	38%
Inventories	346,813	10%	282,633	9%
Investments	139,655	4%	138,548	4%
Property, plant and equipment	495,372	14%	530,152	16%
TOTAL ASSETS	3,618,735	100%	3,248,371	100%
Short term loan	311,574	9%	200,669	6%
Notes and accounts payable	1,013,915	28%	912,447	28%
TOTAL LIABILITIES	1,858,171	51%	1,509,066	46%
SHAREHOLDERS'EQUITY	1,760,564	49%	1,739,305	54%

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Business Achievements

INCOME STATEMENT(Consolidated)

(Unit: NT\$ Thousand)

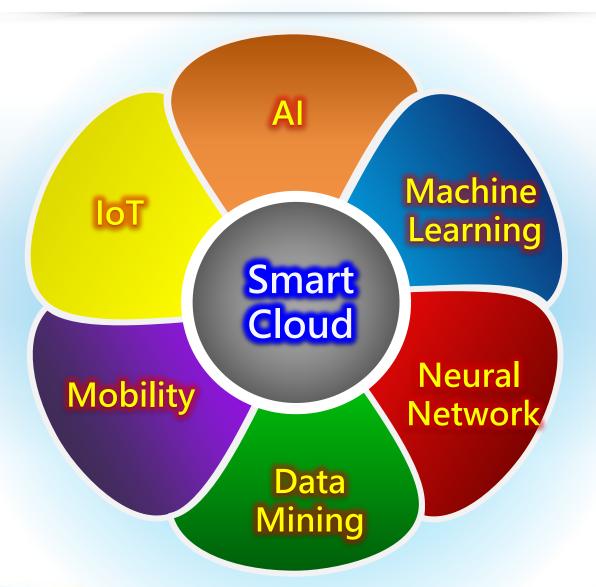
Item	2017	%	2016	%	YoY
Net Operating Revenues	4,803,074	100%	3,905,581	100%	23%
Gross Profit	1,071,109	22%	951,057	24%	13%
Operating Expenses	1,009,688	21%	899,238	23%	12%
Operating Income	61,421	1%	51,819	1%	19%
Net Nonoperating Income and Expenses	49,455	1%	17,617	1%	181%
Net Income	86,976	2%	62,481	2%	39%
Net Income Attributable to the Stockholders of the Parent	91,028	2%	66,469	2%	37%
EPS(NTD)	0.91		0.66		37%

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Powerful Integration Ability for Future Trend



- Technologies
- Integration
- Innovation

Outlooks

Develop Smart Operation Platform

- Service-based Robot
- Artificial Intelligence
- Big Data
- Mobile Economy
- Cloud Services

Build Smart City Infrastructure

- Smart Security
- Smart Transportation
- Smart Healthcare
- Smart Power







Thank you

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